

FAQ Sheet for Charlotte Swim Club Management, Inc.

How do I become Lifeguard certified?

Charlotte Swim Club Management, Inc. offers several American Red Cross Lifeguard certification classes at a special rate for our employee's. We also offer CPR certification classes and Lifeguard re-certification classes.

How long do my certifications last?

The American Red Cross Lifeguard certification is valid for 3 years.
The American Red Cross CPR/AED certification is valid for 1 year.

How much are the Certifications?

The American Red Cross Lifeguard Certification is \$185
The American Red Cross CPR/AED Certifications is \$45
The American Red Cross LG Recertification is \$95. This price includes CPR recert.

What skills do I have to pass for my certification?

- Minimum age of 15.
- Swim 300 yards continuously.
- Understand the value of behaving in a professional manner.
- Learn how to identify behaviors of a swimmer, distressed swimmer and an active or passive drowning victim.
- Understand the components of an emergency action plan and how to activate it.
- Understand the general procedures for an emergency occurring in the water or on land.
- Demonstrate how to perform equipment-based rescues.
- Learn how to provide first aid and how to care for breathing and cardiac emergencies.
- Learn how to recognize and care for possible head, neck or back injuries.

Can I work at a pool near my house?

Charlotte Swim Club Management, Inc. manages several swim clubs and country clubs in Charlotte and surrounding areas. Our range extends from Mooresville to Union County with locations in Kannapolis, Gastonia, and the Lake Wylie area. Most community Home Owner's Associations do not allow their residents to work at their communities swim club.

How long does the pool season last?

Swim Clubs begin opening in May. Prior to Memorial Day weekend, if a swim club is open, it is only operating on the weekends. Once Memorial Day weekend passes the swim clubs are open in the afternoons from 4pm – 8pm and weekends only until Public School is out of session (usually the 2nd week in June). Once public school is out for the summer, the pools transition into their full time schedule. Swim Clubs stay open through the month of September. Once public school goes back into session in August, the pool schedule scales back to afternoon's and weekends only until Labor Day weekend. After Labor Day the pools (if open) are only open on the weekends. We expect ALL

employees to work until the end of September with the exception of college students who leave for out of town colleges (UNC, NC State, ASU, Clemson, etc.)

What do I have to wear?

Charlotte Swim Club Management, Inc. offers several options when it comes to the LG uniform. For women we offer a two piece bikini, a tankini, and a 1 piece swimsuit. For men we offer LG board shorts. All Employees must wear the companies designated swim suit, NO PERSONAL SWIM SUITS ALLOWED.

How many hours a day will I work?

On average a shift is 6 hours. Generally, our pools open at 10 am and close at 8 pm. Every facility is **different!** The morning shift begins at 9:15 – 3:00 (or 3:30) and the afternoon shift is from 3:00ish – 8:45pm. Some of our pools also have a need for a mid-shift; this is usually from 11am – 6pm.

How can I teach swim lessons?

CSCM does offer a **Learn to Swim** program at all of our communities. Lifeguards are eligible to teach after completing our Swim Instructor Training course. This course is free of charge but requires completion before teaching. CSCM offers private, semi-private, and group swimming lessons.

Do I get to choose where I work?

CSCM takes into consideration your top three Swim Club choices. There are various reasons for placing a lifeguard at one pool vs. another. This is never a personal choice but more based on experience, previous job performance, and vacancy.

What if I have 3 weeks of vacation planned?

We understand that summer is a time for vacations. We expect that most of our employees will take time off for vacation during the summer. If you plan on taking MORE than 15 days of vacation during the summer, it must be communicated in writing to the office prior to the beginning of the season. This will allow enough notice to make adjustments with scheduling. If you are taking LESS than 15 days of vacation this should be communicated during your initial meeting with HR and to your pool manager in writing at the beginning of the season.